

"CUSTOMERS GRIEVANCES DETAIL"

Quarter Ended MARCH 2019.

S.#	PARTICULARS	NUMBER
1.	Number of Customers Grievances as on December 31, 2018.	NIL
2.	Number of Customers Grievances received during the quarter	NIL
3.	Number of Customers Grievances redressed during the quarter	NIL
4.	Number of Customers Grievances unresolved as on March 31, 2019	NIL
5.	Number of Customers Grievances unresolved as on March 31, 2019	NIL
	Reasons for delay (Complaint Wise)	
	1.	
	2.	
	3.	

Muhammad Umair Arif Head of Compliance

Spectrum Securities (Pvt.) Ltd.